

April 8, 2020

To Our Guests

Hankyu Hanshin Hotels Co., Ltd.

Changes to Our Operations to Minimize the Spread of COVID-19

Following the emergency declaration by the Japanese government, we have decided to make the following changes in our operations, in order to minimize the spread of COVID-19 infections.

We appreciate your understanding and cooperation on this matter.

Accommodation

The seven directly controlled hotels in the chart below shall suspend operation for the period from Monday, April 13 to Sunday, May 31, 2020. Their operations will be taken over by other directly controlled hotels of Hankyu Hanshin Hotels.

If you have a reservation for one of the hotels listed below, we will provide you accommodation at an alternative directly controlled hotel in a nearby location.

Hotels to suspend operation	Alternative hotels
Dai-ichi Hotel Annex (Chiyoda-ku, Tokyo)	Dai-ichi Hotel Tokyo (Minato-ku, Tokyo)
remm TOKYO KYOBASHI (Chuo-ku, Tokyo) remm AKIHABARA (Chiyoda-ku, Tokyo)	remm plus Ginza (Chuo-ku, Tokyo) remm ROPPONGI (Minato-ku, Tokyo)
Hotel new Hankyu Osaka Annex (Kita-ku, Osaka) OsakaUmeda OS hotel (Kita-ku, Osaka)	Hotel new Hankyu Osaka (Kita-ku, Osaka)
Hotel Hankyu RESPIRE OSAKA (Kita-ku, Osaka)	Hotel new Hankyu Osaka (Kita-ku, Osaka) Hotel Hanshin Osaka (Fukushima-ku, Osaka)
Hotel Hanshin Annex Osaka (Fukushima-ku, Osaka)	Hotel Hanshin Osaka (Fukushima-ku, Osaka)

Restaurants and parties

Parties and similar events to be held at our hotel restaurants and banquet halls shall be suspended from today to Sunday, May 31. Breakfasts shall still be provided in hotels that will continue to provide accommodation.