

May 10, 2021

To Our Guests

Hankyu Hanshin Hotels Co., Ltd.

### Changes to Our Operations to Minimize the Spread of COVID-19

In order to prevent the spread of COVID-19 following the state of emergency declaration by the Japanese government, Hankyu Hanshin Hotels has decided to make the following changes in the operations of its hotels listed below.

We thank you for your understanding and cooperation.

#### Accommodation

The seven hotels in the chart below shall suspend operations from Thursday, April 29 to Monday, May 31. Their operations will be taken over by other hotels of Hankyu Hanshin Hotels.

If you have a reservation at one of the hotels listed below, we will provide you accommodation at an alternative hotel in a nearby location.

Seven hotels to suspend operations	Alternative hotels
Dai-ichi Hotel Annex (Chiyoda-ku, Tokyo)	Dai-ichi Hotel Tokyo (Minato-ku, Tokyo)
remm Tokyo Kyobashi (Chuo-ku, Tokyo) remm Akihabara (Chiyoda-ku, Tokyo)	remm plus Ginza (Chuo-ku, Tokyo) remm Hibiya (Chiyoda-ku, Tokyo) remm Roppongi (Minato-ku, Tokyo)
Hotel new Hankyu Osaka (Kita-ku, Osaka) Hotel new Hankyu Osaka Annex (Kita-ku, Osaka) Osaka Umeda OS hotel (Kita-ku, Osaka)	Hotel Hankyu RESPIRE OSAKA (Kita-ku, Osaka)
Hotel Hanshin Annex Osaka (Fukushima-ku, Osaka)	Hotel Hanshin Osaka (Fukushima-ku, Osaka)

#### Restaurants

Our hotel restaurants will be in principle suspended from Tuesday, April 27 to Monday, May 31. However, breakfast will still be served in hotels that will continue to provide accommodation.