Request regarding the use of mobile batteries etc.

Thank you for your continued patronage of our hotel.

In recent years, cases have been reported both in Japan and overseas of smoke and fire caused by mobile batteries, smartphones, etc. In order to ensure the safety and security of our guests, we ask for your cooperation on the following points when using a mobile battery etc. in the guest rooms.

1. Please refrain from charging your devices when out of or away from your room.

2. Please be careful where you charge your devices.

Please avoid the following places when charging portable electronic devices using a mobile battery or when using the power outlets in the guest room to charge mobile batteries or smartphones.

- Places that may become hot, such as areas near a window receiving direct sunlight.
- On or near flammable items and materials such as beds, sheets, curtains and carpets.

3. During charging, please keep the device in a place where it is always visible.

To prevent any problems, please keep a close eye on the device during charging to ensure its safety.

Please note that if we find any of the points stated above being neglected during room cleaning, our staff may unplug any mobile batteries, smartphones, etc. that are found in an unsafe state and move them to another location for safety reasons.

We sincerely ask for your understanding and cooperation.

Manager